

All Popular Direct deposit products are offered by, and will be opened through, Popular Bank (“Popular”). Popular is a Member FDIC institution and a New York state chartered bank. Processing services for all Popular Direct deposit products are provided by Popular. All deposits with Popular (including deposits through Popular Direct deposit products) are insured by the FDIC up to the applicable maximum amount allowed by law for each deposit ownership category. For more information about FDIC insurance coverage of deposits accounts, visit <https://www.fdic.gov/deposit/deposits/>. For additional information regarding your account, please refer to the Personal Banking Disclosure and Agreement for Popular Direct Products.

## Other Account Fees

|                                      |               |
|--------------------------------------|---------------|
| ACCOUNT CLOSED (WITHIN 180 DAYS)     | \$25          |
| DEPOSITED CHECK/ITEM RETURNED UNPAID | \$7.50        |
| DORMANT ACCOUNT                      | \$5 per month |
| STOP PAYMENT REQUEST                 | \$30          |

## Other Products and Services

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| OFFICIAL BANK CHECK  | \$0  |
| COPIES (CHECKS, STATEMENTS, OTHER BANK RECORDS)  | \$5 if under 60 days<br>\$10 if over 60 days |
| INCOMING OR OUTGOING DOMESTIC COLLECTIONS, NON-SUFFICIENT FUNDS (NSF) FEES   | \$35   |
| SPECIAL STATEMENT HANDLING (DUPLICATE, CUT-OFF OR INTERIM STATEMENT, TRANSACTION PRINTOUT, HOLD STATEMENT, RETURN STATEMENT – MAIL NOTIFICATION) | \$5  |
| ACCOUNT RESEARCH/RECONCILIATION  | \$35/hour; \$20 minimum                      |
| COMPLIANCE WITH LEGAL PROCESS (GARNISHMENT, LEVY, CITATION)  | \$75   |

## Questions?

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|------------------|---|
| CUSTOMER SUPPORT | 1.800.274.5696  |
| EMAIL            | <ul style="list-style-type: none"> <li>– General questions: Visit <a href="http://www.populardirect.com">www.populardirect.com</a>, select Contact Us and complete the email form</li> <li>– Account-specific questions: If you need to include account-sensitive information, log in to online banking and go to Customer Service, Bank Messages to send us a secure message.</li> </ul> |
| MAIL             | <p style="text-align: center;">Popular Bank<br/>Attn: Popular Direct Products<br/>P.O. Box 4884, Miami Lakes, FL 33014</p>  |