

Transition Checklist

Before Friday, May 12, 2017

- Complete any pending external account verification no later than Monday, May 8, 2017.
- Ensure you have the most updated phone number on record in the **eloan**[®] website.
- If you have been notified that your username must be changed, you must complete the process before Friday, May 12, 2017.
- If you will not opt in to electronic statements, you will not have access to the previous 13 months of your statements so print or download your electronic statements from the **eloan**[®] website.

On Friday, May 12, 2017

- Online Banking access for your deposit accounts through **www.eloan.com** will be available until 7:00 a.m. ET.

From Friday, May 12, 2017 to Sunday, May 14, 2017

- During this time, **eloan**[®] Online Banking and Customer Care access will be suspended while the systems conversion is completed.
- Popular Direct** Care Center Representatives will be available during conversion weekend to answer questions related to the conversion events by calling **1-800-274-5696**, 24 hours a day, 7 days a week.

On Monday, May 15, 2017

- Sign in to **Popular Direct** Online Banking after 8:00 a.m. ET at **www.populardirect.com** and follow the systems prompt to review the Online Banking Terms and Conditions.

You may also:

- Enroll to eStatements and other notices.
- Schedule new recurring transfers.
- Download the **Popular Direct** Mobile Banking app.
- Take a moment to learn about all the additional Online and Mobile Banking services available to you.